

Audioengine Return Instructions

RMA: #RA25029477

Thanks for submitting a return David!

If you ever need assistance with this return, please reference support ticket #102819 for return #RA25029477 when submitting a [support request](#).

This return (based on order #1354835 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 30 day window)!

Returning Products:

(1) D1 Desktop Headphone Amplifier and DAC
S/N: you should have
Return Reason: unhappy with performance

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:



Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!

The Audioengine Support Team

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1354835	RMA Number	 RA25029477
Return Type	Refund of \$169 (provide own shipping method)	RMA Submitted	February 28, 2025 10:59 am
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	D1 Desktop Headphone Amplifier and DAC	you should have	unhappy with performance

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

David Simmons

Ship To:

Audioengine
RMA# RA25029477 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



1354835

WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



RA25029477