

# Audioengine Return Instructions

**RMA: #RA25029474**

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Thanks for submitting a return Adam!

*If you ever need assistance with this return, please reference support ticket #102813 for return #RA25029474 when submitting a [support request](#).*

This return (based on order #1355229 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 30 day window)!

## Returning Products:

(1) A5+ Home Music System (Open Box) - Carbonized bamboo  
S/N: 24052800017N  
Return Reason: exchange for the bluetooth speaker

### Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

### Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

### Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

## Tracking Information

**A5+ Home Music System (Open Box) - Carbonized bamboo - (USPS) [1Z1Y11560397503582](#)**

# Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1355229	RMA Number	 RA25029474
Return Type	Return for \$375 in store credit	RMA Submitted	February 28, 2025 8:57 am
Comments:			

## Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A5+ Home Music System (Open Box) - Carbonized bamboo	24052800017N	exchange for the bluetooth speaker

# Address Label

Must be **OUTSIDE** the shipping box

## Merchandise Ship Tag

### From:

Adam Kahanek  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

### Ship To:

Audioengine  
RMA# RA25029474 (1 of 1)  
304 Progress Dr  
Sherman, TX 75092  
United States



1355229

**WARNING:** This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



RA25029474

# For: A5+ Home Music System (Open Box) - Carbonized bamboo

ADAM KAHANEK  
15127501266  
AUDIOENGINE  
3010 HEADLY DR  
AUSTIN TX 78745

29 LBS

1 OF 1

DWT: 22,16,12

**SHIP TO:**

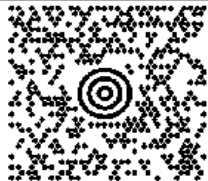
ATTN: RMA #25029474

8558455525

AUDIOENGINE

304 PROGRESS DR

**SHERMAN TX 75092-7054**



**TX 750 2-01**



**UPS GROUND**

TRACKING #: 1Z 1Y1 156 03 9750 3582



BILLING: P/P



XOL 25.02.18

NV45 9.0A 02/2025\*