

# Audioengine Return Instructions

**RMA: #RA25029470**

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Thanks for submitting a return George!

*If you ever need assistance with this return, please reference support ticket #102776 for return #RA25029470 when submitting a [support request](#).*

This return (based on order #1355452 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 30 day window)!

## Returning Products:

(1) D1 Desktop Headphone Amplifier and DAC

S/N: D122082606

Return Reason: my speakers are still not working with new D1

## Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

## Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

## Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

## Tracking Information

**D1 Desktop Headphone Amplifier and DAC - (USPS) [1Z1Y11560396857247](#)**

# Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1355452	RMA Number	 RA25029470
Return Type	Refund of \$101 (\$13 deducted for prepaid shipping)	RMA Submitted	February 27, 2025 11:46 am
Comments: I was told a newer version of D1 would/might work with my Dell Inspiron 16. But it didn't, I still get loud squelch form speakers (KRK Rockit5)			

## Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	D1 Desktop Headphone Amplifier and DAC	D122082606	my speakers are still not working with new D1

# Address Label

Must be **OUTSIDE** the shipping box

## Merchandise Ship Tag

### From:

George Heston

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### Ship To:

Audioengine  
RMA# RA25029470 (1 of 1)  
304 Progress Dr  
Sherman, TX 75092  
United States



**WARNING:** This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



# For: D1 Desktop Headphone Amplifier and DAC

GEORGE HESTON  
14348252840  
AUDIOENGINE  
1652 OLD PROVIDENCE RD  
RAPHINE VA 24472

2 LBS

1 OF 1

DWT: 11,7,3

**SHIP TO:**

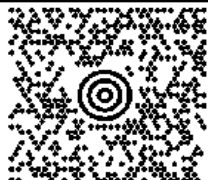
ATTN: RMA #25029470

8558455525

AUDIOENGINE

304 PROGRESS DR

**SHERMAN TX 75092-7054**



**TX 750 2-01**



**UPS GROUND**

TRACKING #: 1Z 1Y1 156 03 9685 7247



BILLING: P/P



TM

XOL 25.02.18

NV45 9.0A 02/2025\*