

# Audioengine Return Instructions

**RMA: #RA25029464**

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Thanks for submitting a return Minh!

*If you ever need assistance with this return, please reference support ticket #102721 for return #RA25029464 when submitting a [support request](#).*

This return (based on order #1355545 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 30 day window)!

## Returning Products:

(1) Replacement Remote

S/N: n/a

Return Reason: Does not work with Audio Engine A2 Speakers

## Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

## Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

## Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

## Tracking Information

Replacement Remote - (USPS) [1Z1Y11560395791999](#)

# Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1355545	RMA Number	 RA25029464
Return Type	Return for \$19 in store credit	RMA Submitted	February 25, 2025 9:00 pm
Comments:			

## Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	Replacement Remote		Does not work with Audio Engine A2 Speakers

# Address Label

Must be **OUTSIDE** the shipping box

## Merchandise Ship Tag

### From:

Minh Son  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

### Ship To:

Audioengine  
RMA# RA25029464 (1 of 1)  
304 Progress Dr  
Sherman, TX 75092  
United States



1355545

**WARNING:** This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



RA25029464

# For: Replacement Remote

MINH SON  
2817948553  
AUDIOENGINE  
21118 BALMORAL PL  
SAN ANTONIO TX 78258

1 LBS

1 OF 1

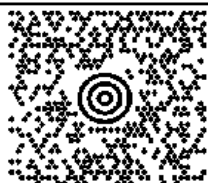
DWT: 4,1,1

**SHIP TO:**

ATTN: RMA #25029464  
8558455525

AUDIOENGINE  
304 PROGRESS DR

**SHERMAN TX 75092-7054**



**TX 750 2-01**



**UPS GROUND**

TRACKING #: 1Z 1Y1 156 03 9579 1999



BILLING: P/P



TM

XOL 25.02.18

NV45 9.0A 02/2025\*