

Audioengine Return Instructions

RMA: #RA25029463

Thanks for submitting a return Thomas!

If you ever need assistance with this return, please reference support ticket #102667 for return #RA25029463 when submitting a [support request](#).

This return (based on order #1355039 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 30 day window)!

Returning Products:

(1) Replacement Remote
S/N: n/a
Return Reason: DOA

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

Replacement Remote - (USPS) [1Z1Y11560391493961](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1355039	RMA Number	 RA25029463
Return Type	Return for \$19 in store credit	RMA Submitted	February 24, 2025 6:59 pm
Comments: Light never worked, and the unit only worked once or twice before quitting altogether.			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	Replacement Remote		DOA

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Thomas Bellinson

Ship To:

Audioengine
RMA# RA25029463 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



For: Replacement Remote

THOMAS BELLINSON
17342242025
AUDIOENGINE
2600 LONE OAK DR
ANN ARBOR MI 48103

1 LBS

1 OF 1

DWT: 4,1,1

SHIP TO:

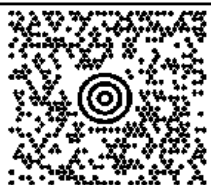
ATTN: RMA #25029463

8558455525

AUDIOENGINE

304 PROGRESS DR

SHERMAN TX 75092-7054



TX 750 2-01



UPS GROUND

TRACKING #: 1Z 1Y1 156 03 9149 3961



BILLING: P/P



TM

XOL 25.02.18

NV45 9.0A 02/2025*