

Audioengine Return Instructions

RMA: #RA25029457

Thanks for submitting a return Efren!

If you ever need assistance with this return, please reference support ticket #102651 for return #RA25029457 when submitting a [support request](#).

This return (based on order #1354886 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 30 day window)!

Returning Products:

(1) B1 Bluetooth Music Receiver (Open Box)

S/N: B124010619-M

Return Reason: NOT ATISFIED WITH SOUND

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

B1 Bluetooth Music Receiver (Open Box) - (USPS) [1Z1Y11560392165939](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1354886	RMA Number	 RA25029457
Return Type	Refund of \$138 (\$13 deducted for prepaid shipping)	RMA Submitted	February 24, 2025 12:53 pm
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	B1 Bluetooth Music Receiver (Open Box)	B124010619-M	NOT ATISFIED WITH SOUND

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Efren Lejano

Ship To:

Audioengine
RMA# RA25029457 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



1354886

WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



RA25029457

For: B1 Bluetooth Music Receiver (Open Box)

EFREN LEJANO
16156049825
AUDIOENGINE
163 BROADWELL CIR
FRANKLIN TN 37067

2 LBS

1 OF 1

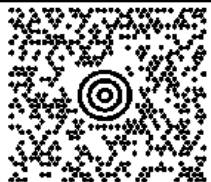
DWT: 11,7,3

SHIP TO:

ATTN: RMA #25029457
8558455525

AUDIOENGINE
304 PROGRESS DR

SHERMAN TX 75092-7054

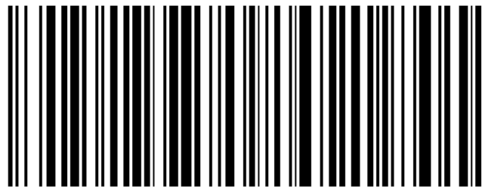


TX 750 2-01



UPS GROUND

TRACKING #: 1Z 1Y1 156 03 9216 5939



BILLING: P/P



TM

XOL 25.02.18

NV45 9.0A 02/2025*