

Audioengine Return Instructions

RMA: #RA25029433

Thanks for submitting a return Mark!

If you ever need assistance with this return, please reference support ticket #102419 for return #RA25029433 when submitting a [support request](#).

This return (based on order #1355222 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 30 day window)!

Returning Products:

(1) A5+ Home Music System (Open Box) - Carbonized bamboo
S/N: A5+24030200227N
Return Reason: I bought the wrong speakers!

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

A5+ Home Music System (Open Box) - Carbonized bamboo - (USPS) [1Z1Y11560395922383](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1355222	RMA Number	 RA25029433
Return Type	Return for \$375 in store credit	RMA Submitted	February 18, 2025 9:18 pm
Comments: I thought for sure I was buying a pair of Bluetooth speakers! But obviously did not! I would like to pay the difference for a pair of BLACK, A5+ w Bluetooth aptX-HD. Let me know how we do it, and if we need to wait for the returned speakers to arrive! Thanks! MES			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A5+ Home Music System (Open Box) - Carbonized bamboo	A5+24030200227N	I bought the wrong speakers!

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Mark Sienko

Ship To:

Audioengine
RMA# RA25029433 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



For: A5+ Home Music System (Open Box) - Carbonized bamboo

MARK SIENKO
17342771366
AUDIOENGINE
3876 CENTURY CT
YPSILANTI MI 48197

29 LBS

1 OF 1

DWT: 22,16,12

SHIP TO:

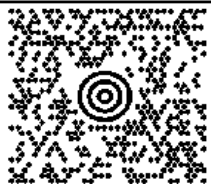
ATTN: RMA #25029433

8558455525

AUDIOENGINE

304 PROGRESS DR

SHERMAN TX 75092-7054



TX 750 2-01



UPS GROUND

TRACKING #: 1Z 1Y1 156 03 9592 2383



BILLING: P/P



XOL 25.02.18

NV45 8.0A 02/2025*