

Audioengine Return Instructions

RMA: #RA25029414

Thanks for submitting a return Shannon!

If you ever need assistance with this return, please reference support ticket #102116 for return #RA25029414 when submitting a [support request](#).

This return (based on order #1354780 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 30 day window)!

Returning Products:

(1) A5+ Home Music System - Matte Black

S/N: A5+24112700045B

Return Reason: Doesn't work with my Sonos Amp

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

A5+ Home Music System - Matte Black - (USPS) [1Z1Y11560394754709](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1354780	RMA Number	 RA25029414
Return Type	Refund of \$330 (\$29 deducted for prepaid shipping)	RMA Submitted	February 11, 2025 5:34 pm
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A5+ Home Music System - Matte Black	A5+24112700045B	Doesn't work with my Sonos Amp

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Shannon Hale

Ship To:

Audioengine
RMA# RA25029414 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



1354780

WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



RA25029414

For: A5+ Home Music System - Matte Black

SHANNON HALE
14103879380
AUDIOENGINE
906 MALVERN AVE
TOWSON MD 21204

29 LBS

1 OF 1

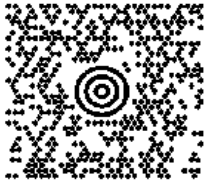
DWT: 22,16,12

SHIP TO:

ATTN: RMA #25029414
8558455525

AUDIOENGINE
304 PROGRESS DR

SHERMAN TX 75092-7054

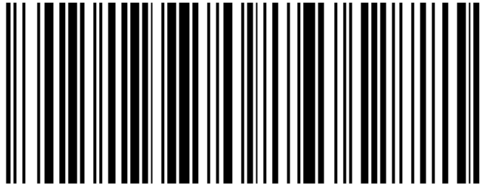


TX 750 2-01



UPS GROUND

TRACKING #: 1Z 1Y1 156 03 9475 4709



BILLING: P/P



TM

XOL 25.01.30

NV45 7.0A 02/2025*