

Audioengine Return Instructions

RMA: #RA25029406

Thanks for submitting a return Kurt!

If you ever need assistance with this return, please reference support ticket #101947 for return #RA25029406 when submitting a [support request](#).

This return (based on order #1354633 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 30 day window)!

Returning Products:

(1) A2+ Next Gen Home Music System w/ Bluetooth aptX-HD - Matte Black
S/N: A2+BT24100701095B
Return Reason: Items are not new.

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

A2+ Next Gen Home Music System w/ Bluetooth aptX-HD - Matte Black - (USPS)
[1Z1Y11560397251943](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1354633	RMA Number	 RA25029406
Return Type	Refund of \$236 (\$15 deducted for prepaid shipping)	RMA Submitted	February 7, 2025 1:11 pm
Comments: Disappointed that I have to pay \$15 to return a product that was not as advertised.			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A2+ Next Gen Home Music System w/ Bluetooth aptX-HD - Matte Black	A2+BT24100701095B	Items are not new.

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Kurt Rosenthal

Ship To:

Audioengine
RMA# RA25029406 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



1354633

WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



RA25029406

For: A2+ Next Gen Home Music System w/ Bluetooth aptX-HD - Matte Black

KURT ROSENTHAL
9253367972
AUDIOENGINE
1055 SECRIST RD
SPRINGVILLE IA 52336-9740

10 LBS

1 OF 1

DWT: 15,11,7

SHIP TO:

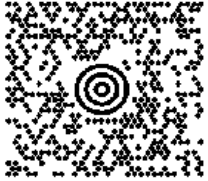
ATTN: RMA #25029406

8558455525

AUDIOENGINE

304 PROGRESS DR

SHERMAN TX 75092-7054

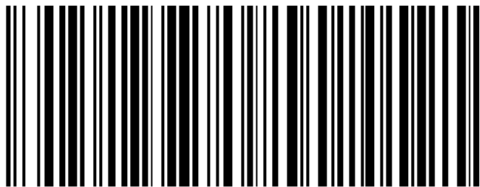


TX 750 2-01

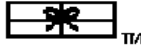


UPS GROUND

TRACKING #: 1Z 1Y1 156 03 9725 1943



BILLING: P/P



XOL 25.01.30

NV45 6.0A 02/2025*

TM