

Audioengine Return Instructions

RMA: #RA25029392

Thanks for submitting a return Jeffrey!

If you ever need assistance with this return, please reference support ticket #101728 for return #RA25029392 when submitting a [support request](#).

This return (based on order #1354244 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 30 day window)!

Returning Products:

(1) B1 Next Gen Bluetooth Music Receiver
S/N: B124072092-M
Return Reason: Too much static in transmission

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

B1 Next Gen Bluetooth Music Receiver - (USPS) [1Z1Y11560397784323](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1354244	RMA Number	 RA25029392
Return Type	Refund of \$175 (\$14 deducted for prepaid shipping)	RMA Submitted	February 2, 2025 5:24 pm
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	B1 Next Gen Bluetooth Music Receiver	B124072092-M	Too much static in transmission

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Jeffrey Baird

Ship To:

Audioengine
RMA# RA25029392 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



1354244

WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



RA25029392

For: B1 Next Gen Bluetooth Music Receiver

JEFF BAIRD
19173654807
AUDIOENGINE
600 ALVARADO RD.
BERKELEY CA 94705

2 LBS

1 OF 1

DWT: 11,7,3

SHIP TO:

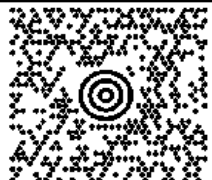
ATTN: RMA #25029392

8558455525

AUDIOENGINE

304 PROGRESS DR

SHERMAN TX 75092-7054



TX 750 2-01



UPS GROUND

TRACKING #: 1Z 1Y1 156 03 9778 4323



BILLING: P/P



TM

XOL 25.01.30

NV45 6.0A 02/2025*