

Audioengine Return Instructions

RMA: #RA25019362

Thanks for submitting a return Marco!

If you ever need assistance with this return, please reference support ticket #101419 for return #RA25019362 when submitting a [support request](#).

This return (based on order #1353486 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 30 day window)!

Returning Products:

(1) A5+ Home Music System w/ Bluetooth aptX-HD (Open Box) - Hi-Gloss Piano White
S/N: A5+BT22060800144W

Return Reason: Hey guys, great sounding speakers but werenâ€™t exactly what I needed.

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

A5+ Home Music System w/ Bluetooth aptX-HD (Open Box) - Hi-Gloss Piano White - (USPS)
[1Z1Y11560393975713](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1353486	RMA Number	 RA25019362
Return Type	Refund of \$321 (\$28 deducted for prepaid shipping)	RMA Submitted	January 26, 2025 9:39 pm
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A5+ Home Music System w/ Bluetooth aptX-HD (Open Box) - Hi-Gloss Piano White	A5+BT22060800144W	Hey guys, great sounding speakers but werenâ€™t exactly what I needed.

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Marco Campos

Ship To:

Audioengine
RMA# RA25019362 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



For: A5+ Home Music System w/ Bluetooth aptX-HD (Open Box) - Hi-Gloss Piano White

MARCO CAMPOS
8622310677
AUDIOENGINE
615 STUYVESANT AVE
IRVINGTON NJ 07111

32 LBS

1 OF 1

DWT: 22,15,12

SHIP TO:

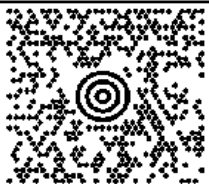
ATTN: RMA #25019362

8558455525

AUDIOENGINE

304 PROGRESS DR

SHERMAN TX 75092-7054



TX 750 2-01



UPS GROUND

TRACKING #: 1Z 1Y1 156 03 9397 5713



BILLING: P/P



XOL 25.01.26

NV45 S.0A 01/2025*

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