

Audioengine Return Instructions

RMA: #RA25019360

Thanks for submitting a return Micah!

If you ever need assistance with this return, please reference support ticket #101374 for return #RA25019360 when submitting a [support request](#).

This return (based on order #1353914 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 30 day window)!

Returning Products:

(1) DS1 Desktop Stands

S/N: n/a

Return Reason: No speakers, not needed

(1) A2+ Home Music System w/ Bluetooth aptX - Matte Black

S/N: ?

Return Reason: Power on beeps and too much white noise

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!

The Audioengine Support Team



Tracking Information

DS1 Desktop Stands - (USPS) [1Z1Y11560395232397](#)

A2+ Home Music System w/ Bluetooth aptX - Matte Black - (USPS) [1Z1Y11560398619803](#)

Return Summary (1 of 2)

Must be **INSIDE** the shipping box

Order Number	 1353914	RMA Number	 RA25019360
Return Type	Refund of \$238 (\$30 deducted for prepaid shipping)	RMA Submitted	January 24, 2025 5:28 pm
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	DS1 Desktop Stands		No speakers, not needed
1	A2+ Home Music System w/ Bluetooth aptX - Matte Black	?	Power on beeps and too much white noise

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Micah Parks

Ship To:

Audioengine
RMA# RA25019360 (1 of 2)
304 Progress Dr
Sherman, TX 75092
United States





WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



Return Summary (2 of 2)

Must be **INSIDE** the shipping box

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Micah Parks

Ship To:

Audioengine
RMA# RA25019360 (2 of 2)
304 Progress Dr
Sherman, TX 75092
United States



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For: DS1 Desktop Stands

MICAH PARKS
14348082948
AUDIOENGINE
5933 BROOKMEADE TER
GLEN ALLEN VA 23059

2 LBS

1 OF 1

DWT: 6,4,2

SHIP TO:

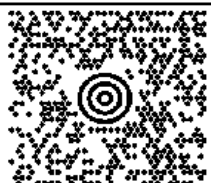
ATTN: RMA #25019360

8558455525

AUDIOENGINE

304 PROGRESS DR

SHERMAN TX 75092-7054



TX 750 2-01



UPS GROUND

TRACKING #: 1Z 1Y1 156 03 9523 2397



BILLING: P/P



TM

XOL 25.01.26

NV45 4.0A 01/2025*

For: A2+ Home Music System w/ Bluetooth aptX - Matte Black

MICAH PARKS
14348082948
AUDIOENGINE
5933 BROOKMEADE TER
GLEN ALLEN VA 23059

10 LBS

1 OF 1

DWT: 15,11,7

SHIP TO:

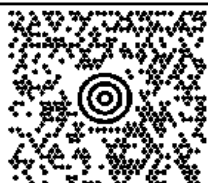
ATTN: RMA #25019360

8558455525

AUDIOENGINE

304 PROGRESS DR

SHERMAN TX 75092-7054



TX 750 2-01



UPS GROUND

TRACKING #: 1Z 1Y1 156 03 9861 9803



BILLING: P/P



TM

XOL 25.01.26

NV45 4.0A 01/2025*