

# Audioengine Return Instructions

**RMA: #RA25019337**

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Thanks for submitting a return Thorsten!

*If you ever need assistance with this return, please reference support ticket #101137 for return #RA25019337 when submitting a [support request](#).*

This return (based on order #1352253 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 30 day window)!

## **Returning Products:**

(1) HD6 Home Music System w/Bluetooth aptX-HD - Real Wood Walnut Veneer  
S/N: HD6-US-WAL  
Return Reason: Not happy with sound

(1) DS2 Desktop Stands  
S/N: n/a  
Return Reason: -

## **Step 1:**

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

## **Step 2:**

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

## **Step 3:**



Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!

The Audioengine Support Team

# Return Summary (1 of 2)

Must be **INSIDE** the shipping box

Order Number	 1352253	RMA Number	 RA25019337
Return Type	Refund of \$549 (provide own shipping method)	RMA Submitted	January 18, 2025 10:05 pm
Comments:			

## Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	HD6 Home Music System w/Bluetooth aptX-HD - Real Wood Walnut Veneer	HD6-US-WAL	Not happy with sound
1	DS2 Desktop Stands		-

## Address Label

Must be **OUTSIDE** the shipping box

### Merchandise Ship Tag

#### From:

Thorsten Overgaard  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

#### Ship To:

Audioengine  
RMA# RA25019337 (1 of 2)  
304 Progress Dr  
Sherman, TX 75092  
United States





**WARNING:** This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



# Return Summary (2 of 2)

Must be **INSIDE** the shipping box

Order Number	 1352253	RMA Number	 RA25019337
Return Type	Refund of \$549 (provide own shipping method)	RMA Submitted	January 18, 2025 10:05 pm
Comments:			

## Returned Items

Qty	Name	Serial Number(s)	Return Reason
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1	DS2 Desktop Stands	-	-

# Address Label

Must be **OUTSIDE** the shipping box

## Merchandise Ship Tag

### From:

Thorsten Overgaard

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### Ship To:

Audioengine  
RMA# RA25019337 (2 of 2)  
304 Progress Dr  
Sherman, TX 75092  
United States



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