

Audioengine Return Instructions

RMA: #RA25019336

Thanks for submitting a return Michael!

If you ever need assistance with this return, please reference support ticket #101136 for return #RA25019336 when submitting a [support request](#).

This return (based on order #1353279 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 30 day window)!

Returning Products:

(1) A5+ Home Music System (Open Box) - Matte Black
S/N: A5+24052800087B
Return Reason: Not needed

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

A5+ Home Music System (Open Box) - Matte Black - (USPS) [1Z1Y11560392441934](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1353279	RMA Number	 RA25019336
Return Type	Refund of \$250 (\$29 deducted for prepaid shipping)	RMA Submitted	January 18, 2025 9:42 pm
Comments: No issues with unit. Just not needed anymore.			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A5+ Home Music System (Open Box) - Matte Black	A5+24052800087B	Not needed

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Michael Pina Gomez

Ship To:

Audioengine
RMA# RA25019336 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



1353279

WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



RA25019336

For: A5+ Home Music System (Open Box) - Matte Black

MICHAEL PINA GOMEZ
18436421035
AUDIOENGINE
3590 E JORDAN DR
POST FALLS ID 83854

29 LBS

1 OF 1

DWT: 22,16,12

SHIP TO:

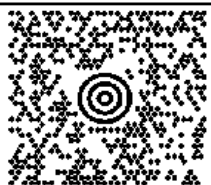
ATTN: RMA #25019336

8558455525

AUDIOENGINE

304 PROGRESS DR

SHERMAN TX 75092-7054



TX 750 2-01



UPS GROUND

TRACKING #: 1Z 1Y1 156 03 9244 1934



BILLING: P/P



TM

XOL 25.01.22

NV45 3.0A 01/2025*