

Audioengine Return Instructions

RMA: #RA25019335

Thanks for submitting a return Ellie!

If you ever need assistance with this return, please reference support ticket #101130 for return #RA25019335 when submitting a [support request](#).

This return (based on order #1353119 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 30 day window)!

Returning Products:

(1) D1 Desktop Headphone Amplifier and DAC(Open Box)

S/N: D122081236

Return Reason: Didn't actually need it.

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

D1 Desktop Headphone Amplifier and DAC(Open Box) - (USPS) [1Z1Y11560396949871](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1353119	RMA Number	 RA25019335
Return Type	Refund of \$105 (\$13 deducted for prepaid shipping)	RMA Submitted	January 18, 2025 4:46 pm
Comments: I opened the box, but did not even plug in the product after looking at it. Bought it in a hurry during the sale.			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	D1 Desktop Headphone Amplifier and DAC(Open Box)	D122081236	Didn't actually need it.

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Ellie Peterson

Ship To:

Audioengine
RMA# RA25019335 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



For: D1 Desktop Headphone Amplifier and DAC(Open Box)

ELLIE PETERSON
14235983033
AUDIOENGINE
2313 COVEY LN
CHATTANOOGA TN 37421

2 LBS

1 OF 1

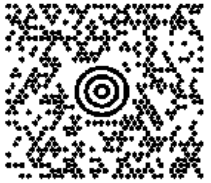
DWT: 11,7,3

SHIP TO:

ATTN: RMA #25019335
8558455525

AUDIOENGINE
304 PROGRESS DR

SHERMAN TX 75092-7054

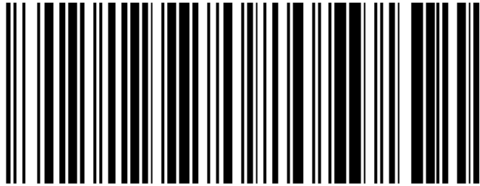


TX 750 2-01



UPS GROUND

TRACKING #: 1Z 1Y1 156 03 9694 9871



BILLING: P/P



TM

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NV45 3.0A 01/2025*