

Audioengine Return Instructions

RMA: #RA25019334

Thanks for submitting a return Yi Lan!

If you ever need assistance with this return, please reference support ticket #101108 for return #RA25019334 when submitting a [support request](#).

This return (based on order #1353139 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 30 day window)!

Returning Products:

(1) A2+ Home Music System w/ Bluetooth aptX - Matte Black
S/N: 852225007162
Return Reason: no longer needed

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

A2+ Home Music System w/ Bluetooth aptX - Matte Black - (USPS) [1Z1Y11560397688268](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1353139	RMA Number	 RA25019334
Return Type	Refund of \$252 (\$17 deducted for prepaid shipping)	RMA Submitted	January 17, 2025 11:18 pm
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A2+ Home Music System w/ Bluetooth aptX - Matte Black	852225007162	no longer needed

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Yi Lan Zhang

Ship To:

Audioengine
RMA# RA25019334 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



1353139

WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



RA25019334

For: A2+ Home Music System w/ Bluetooth aptX - Matte Black

YI LAN ZHANG
19175307746
AUDIOENGINE
130 BAY 40TH ST
BROOKLYN NY 11214

10 LBS

1 OF 1

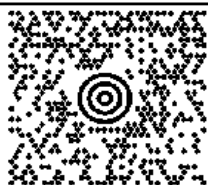
DWT: 15,11,7

SHIP TO:

ATTN: RMA #25019334
8558455525

AUDIOENGINE
304 PROGRESS DR

SHERMAN TX 75092-7054



TX 750 2-01



UPS GROUND

TRACKING #: 1Z 1Y1 156 03 9768 8268



BILLING: P/P



XOL 25.01.22

NV45 3.0A 01/2025*

TM