

Audioengine Return Instructions

RMA: #RA25019333

Thanks for submitting a return John!

If you ever need assistance with this return, please reference support ticket #101107 for return #RA25019333 when submitting a [support request](#).

This return (based on order #1353496 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 30 day window)!

Returning Products:

(1) A2+ Home Music System w/ Bluetooth aptX - Matte Black
S/N: A2+BT24100702879B
Return Reason: changed mind

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

A2+ Home Music System w/ Bluetooth aptX - Matte Black - (USPS) [1Z1Y11560393245529](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1353496	RMA Number	 RA25019333
Return Type	Refund of \$252 (\$17 deducted for prepaid shipping)	RMA Submitted	January 17, 2025 10:42 pm
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A2+ Home Music System w/ Bluetooth aptX - Matte Black	A2+BT24100702879B	changed mind

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

John Kuang

Ship To:

Audioengine
RMA# RA25019333 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



1353496

WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



RA25019333

For: A2+ Home Music System w/ Bluetooth aptX - Matte Black

JOHN KUANG
6462002207
AUDIOENGINE
57 AVE V
BROOKLYN NY 11223

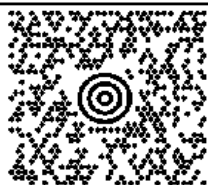
10 LBS

1 OF 1

DWT: 15,11,7

SHIP TO:

ATTN: RMA #25019333
8558455525
AUDIOENGINE
304 PROGRESS DR
SHERMAN TX 75092-7054



TX 750 2-01



UPS GROUND

TRACKING #: 1Z 1Y1 156 03 9324 5529



BILLING: P/P



TM

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NV45 3.0A 01/2025*