

Audioengine Return Instructions

RMA: #RA25019322

Thanks for submitting a return Brigham!

If you ever need assistance with this return, please reference support ticket #101073 for return #RA25019322 when submitting a [support request](#).

This return (based on order #1353189 will expire in **10 days** so act fast or you'll have to start all over again (and possibly miss your 30 day window)!

Returning Products:

(1) A5+ Home Music System (Open Box) - Matte Black

S/N: 0510-4286

Return Reason: I need passive speakers instead of these

Step 1:

Insert the packing label included on page 2 of these instructions into the box. Make sure your products are properly re-boxed and insulated so they won't get damaged in transit.

Step 2:

Add the both a merchandise tag and a PAID shipping label to your box(es). If you asked us to include the label(s), they're attached to this PDF.

Step 3:

Ship your products back and once we receive it, we'll issue you your refund or credit (whichever you chose when submitting the return form).

That's it!



The Audioengine Support Team

Tracking Information

A5+ Home Music System (Open Box) - Matte Black - (USPS) [1Z1Y11560397179059](#)

Return Summary (1 of 1)

Must be **INSIDE** the shipping box

Order Number	 1353189	RMA Number	 RA25019322
Return Type	Return for \$279 in store credit	RMA Submitted	January 16, 2025 10:50 pm
Comments:			

Returned Items

Qty	Name	Serial Number(s)	Return Reason
1	A5+ Home Music System (Open Box) - Matte Black	0510-4286	I need passive speakers instead of these

Address Label

Must be **OUTSIDE** the shipping box

Merchandise Ship Tag

From:

Brigham Revell

Ship To:

Audioengine
RMA# RA25019322 (1 of 1)
304 Progress Dr
Sherman, TX 75092
United States



1353189

WARNING: This is not a shipping label. Please make sure to attach an actual shipping label prior to shipment.



RA25019322

For: A5+ Home Music System (Open Box) - Matte Black

BRIGHAM REVELL
18014044290
AUDIOENGINE
7207 N HONEY FIELD WAY
EAGLE MOUNTAIN UT 84005

29 LBS

1 OF 1

DWT: 22,16,12

SHIP TO:

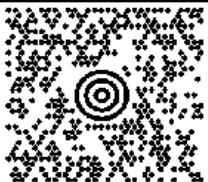
ATTN: RMA #25019322

8558455525

AUDIOENGINE

304 PROGRESS DR

SHERMAN TX 75092-7054



TX 750 2-01



UPS GROUND

TRACKING #: 1Z 1Y1 156 03 9717 9059



BILLING: P/P



TM

XOL 25.01.06

NV45 3.0A 01/2025*